



SHIPPING

EASEL ART SPACE ONLINE facilitates shipping of artworks on behalf of the Buyer. We use trusted courier delivery services and/or Australia Post to ensure that artwork arrives safely from the Seller.

All artworks are carefully packaged, according to our Guidelines, by the artist and fully insured by the artist for transit. We manage the shipping details in accordance with the Buyer's choice.

Average delivery time once payment has cleared our account is 7 - 10 business days when shipping within Australia, and 10 - 15 business days when shipping overseas, depending on the delivery mode chosen by the Buyer.

EASEL ART SPACE ONLINE only uses delivery services that provide full tracking of shipped items.

All artworks are to be accompanied by a Certificate of Authenticity, signed by the artist.

In the unlikely event of a delay, EASEL ART SPACE ONLINE will be in touch with the Buyer immediately via the contact details provided to us.

CUSTOMS and DUTIES

When International Buyers purchase artworks through EASEL ART SPACE ONLINE there may be import duties and taxes, which are levied once the package reaches the specified destination.

Additional charges for customs clearance must be borne by the Buyer because EASEL ART SPACE ONLINE has no control over these charges and cannot predict what they may be. Customs policies vary widely from country to country, the Buyer should contact the local customs office for further information.

Typically, in Australia, purchases that do not exceed \$1,000 are exempt from import duties and taxes.

DELIVERY POLICY

Artworks will be delivered to the address provided on the order summary form, during business hours and according to the procedures laid down by the carrier mode determined by the Buyer.

The Buyer must ensure he / she is fully aware of the procedures and schedules available from the various delivery service providers.

All artworks are carefully packaged by the Artist and fully insured by the Artist for transit

The Buyer must, upon receipt of the order check the artwork and mention any problem, in writing within 48 hours, to admin@easel.art.space.com. EASEL ART SPACE ONLINE will notify the Seller.

RIGHT TO CANCEL

Cancellations will be permitted only if the artwork has not yet been dispatched by the artist.

RIGHT OF RETURN

EASEL ART SPACE ONLINE operates a 14 Day Money Back customer refund policy provided the work is returned in its original condition. Within Australia we will pay for a standard shipping rate to return the item.

If the Artwork is returned in a dirtied or damaged condition by the Buyer the Artwork will not be accepted. There will be no refund.

EASEL ART SPACE ONLINE has a Free Return Policy it will be applicable for 2 sales only, to any individual or corporate buyer in any one year period. Any returns above the two sales as advised here, will be at the Buyer's expense unless otherwise negotiated. In this later instance EASEL ART SPACE ONLINE reserves the right to apply the Credit Card through which the original purchase was made. Details of the Credit Card transaction are held on the electronic file by EASEL ART SPACE ONLINE.

EASEL ART SPACE ONLINE reserves the right to decide at its sole discretion.